



A C and E Group of Companies

A C and E *Engineering* Underwriting Managers (Pty) Ltd
A C and E *PI & Liabilities* Underwriting Managers (Pty) Ltd
A C and E *Commercial* Underwriting Managers (Pty) Ltd



Dear Business Partners,

AC and E Group continually strive to be the best service provider in the market to our brokers.

On the threshold of the launching of a new product it is our pleasure to once again share some wonderful news with you:

- For the 7th consecutive year, **AC & E ENGINEERING UNDERWRITING MANAGERS** is the highest rated and selected by PMR AFRICA to receive the **Diamond Arrow Award** as the best Engineering Underwriter in South Africa with a score of 4.34 out of 5.
- **AC & E PROFESSIONAL INDEMNITY & LIABILITY UNDERWRITING MANAGERS** will receive the **Diamond Arrow Award** as the best PI Underwriting Manager with a score of 4.15 out of 5, after having won the **Golden Arrow Award** for the previous two consecutive years.
- **AC & E COMMERCIAL UNDERWRITING MANAGERS** is the highest rated in the Commercial category with a score of 4.20 out of 5 and will receive the **Diamond Arrow Award** for the third consecutive year.

We appreciate the confidence, recognition and trust that our brokers have in our service delivery and tailor-made products and we would also like to thank our loyal Brokers and mutual clients for your continuous support.

We would also like to thank our carrier **New National Assurance Company** for their trust in our ability with regards to underwriting and claims settlement.

Rating:

The respondents rated the companies on the following 11 attributes/criteria, namely:

- ◆ Adaptability
- ◆ Attitude
- ◆ Competence
- ◆ Confidence level of the underwriter
- ◆ Financial strength of the underwriter
- ◆ Full authorization to accept/agree claim
- ◆ Innovativeness
- ◆ Know-how of advisors
- ◆ Quality
- ◆ Reputation (i.e. perception of the company's brand, integrity, CSI)
- ◆ Speed of processing

We at all times strive to do our best for our brokers and our mutual clients from the acceptance of cover to settling of claims.

EXCITING NEWS FLASH!

WE ARE LAUNCHING A BRAND NEW '**FLEXI**' PRODUCT shortly, which will enhance our brokers offering to our mutual clients.



For more information please visit our website:

www.engineeringace.co.za

AC & E Group of Companies are committed to offering the best service, terms and technical support to all our clients.

Efficient, experienced, competitive and dedicated-

Our priority is excellent service to our clients at all times!

The AC&E Group of Companies are Authorised Financial

Services Providers: 43281/45553/45915